

THE

TRANSIT BULLETIN

January 2020

Stay tuned in with Gwinnett County Transit



Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves

What's new?

This month's Transit Review Committee Meetings

The 13-member citizen committee formed by the Board of Commissioners has engaged in a thoughtful and thorough review of Gwinnett's transit needs and the options to address those needs. This also includes review of the [Connect Gwinnett: Transit Plan](#), which details significant, short- and long-term expansion of transit in Gwinnett, including various types of transit, more routes, and funding sources.

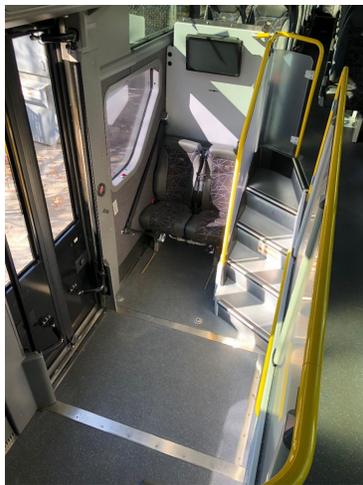


January marks the end of the Transit Review Committee meeting schedule, and the committee will prepare to submit final recommendations.

On **Saturday, January 11** from **9:00am to noon**, the committee will continue to analyze different transit scenarios. On **Thursday, January 16** from **6:00pm to 8:00pm**, more transit scenarios will be reviewed, and discussions to determine which scenarios should be recommended will take place. On **Monday, January 27** from **6:00pm to 8:00pm**, the finalized recommendations due to the Board of Commissioners will be reviewed by the committee before being submitted.

These meetings are open to the public. Meeting notices, agendas, minutes, and other

Have you seen our Demo Bus?



If you drive on I-85 in Metro Atlanta or are a GCT commuter express rider, you may have noticed something different about one of our Gwinnett County Transit buses. We have a new demonstration bus we are testing out to determine if it is a good fit for us.

Inside, there is a staircase to a lower level that is prioritized for seniors and people with disabilities. It also has a secondary exit for an easy way out for those seated at the lower level and riders seated in the back who are in a hurry. The bus also features comfortable seating throughout the bus, extra overhead space for belongings, and all the usual amenities on a commuter bus.

Please check it out. For more information about the demo bus, how long we will be testing it out, and to provide feedback on the vehicle, call GCT Customer Service at 770.822.5010.

No Service on New Year's Day

In observance of **New Year's Day** on **Wednesday, January 1**, Gwinnett County Transit will not run service. For more information about holiday season service, click [here](#) or call GCT Customer Service at 770.822.5010.



GCT receives awards from Partnership Gwinnett & Georgia Transit Association

In December, Gwinnett County Transit received two awards, one from Partnership Gwinnett and one from the Georgia



Transit Association.

Partnership Gwinnett recognized GCT with its Innovation Award for the Microtransit program in Snellville in 2019. The award is given to an organization or individual who develops unique products, ideas, initiatives, and services that help create a competitive advantage. Partnership Gwinnett's selection committee felt that the Microtransit pilot program in Snellville was "innovative in its execution and thought process, bringing a competitive edge to Snellville and generating media attention."

The eight-month Microtransit program was a door-to-door, on-demand bus service for an area lacking the density for a fixed bus route. The test program proved to be popular, and will likely return in 2021.

Gwinnett County Transit also received the Georgia Transit Association's Performance Award. The award acknowledges a Georgia transit system that has demonstrated improvement, such as ridership, customer service, and service expansion. The state organization bestowed the award on GCT because of its increased ridership from 1.375 million in 2015 to 1.52 million in 2018, its improved service reliability, customer amenities (such as the myStop Mobile app), and the Microtransit pilot program.

Spread the news about GCT

Here at Gwinnett County Transit, we love our swag. Now, we are reaching out to you to share the swag and the word about transit in Gwinnett. If you are interested in spreading the word about Gwinnett County Transit to your friends, family, and neighbors, you can become a GCT community ambassador and get your free swag bag with extra goodies and transit information inside.

We will encourage our ambassadors to use our hashtag, #GwinnettMoves, when sharing your experience on social media. We will also send you a survey every now and then to check in and see how many people have benefited from your knowledge and swag! Email us at transit@gwinnettcountry.com or call 770.822.7447 to learn more.





We Want Your Feedback

Have comments or suggestions about Gwinnett County Transit service? Please call us at 770.822.5010 or email us at transit@gwinnettcountry.com.



Travel Training

Nervous? Riding GCT is easy. Schedule your practice session and learn "How to Ride the Bus with Us" today!

To sign up for *The Transit Bulletin*, visit our [website](#), click "Sign up for our newsletters," and select "The Transit Bulletin."

